



pro^{act}iv[®]

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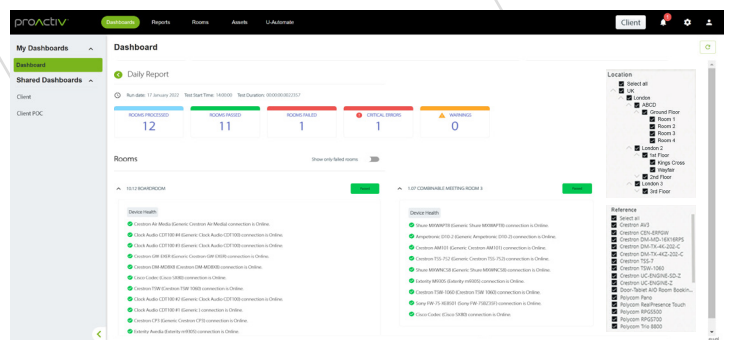
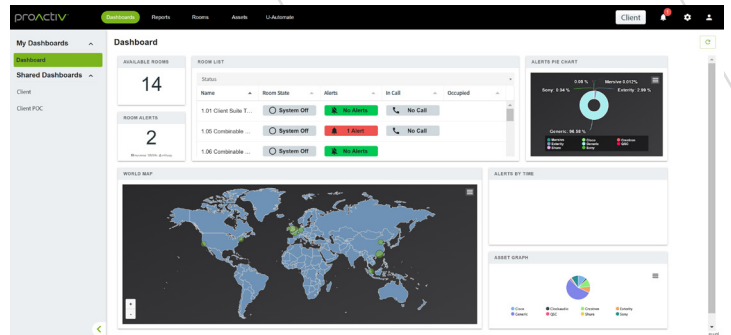
Intelligent Monitoring
and Management

Intelligent Monitoring and Management

proActiV is a remote management and monitoring tool that monitors the health of networked hardware, providing tiered status alerts that can be delivered to suit your needs.

proActiV is an industry leading tool that will revolutionise the way in which technology is managed. It aggregates and collects health, usage and asset data to present it in multiple ways, a quick dashboard overview or an in depth report to stakeholders. The collated data is thorough, with a historical log to identify trends.

proActiV is your technical support assistant, your technology tester and your report generator. While you are sleeping and your technology is dormant, proActiV will be running scripted tests that are defined and tailored to suit your technology. proActiV will deliver those results whether it is a pass or fail.



User Confidence

Drive communication excellence through your enterprise as confidence in room technology delivers successful meetings



Context Understood

proActiV understands the upstream/downstream impact of a specific device failure, pinpointing the issue when multiple errors have a common cause



Business Intelligence

Utilisation reporting drives business, decision regarding the most effective deployment of audiovisual resources



Business Continuity

Not only is your audiovisual estate reliable 24/7, essential spaces for Business Continuity Planning are protected and prioritised in an emergency



Reduce Overheads

Free IT & Facilities departments from mundane, repetitive room checks and from the need to engage with unfamiliar technology in the heated environment of a failed meeting



Peace of mind...

Your meeting spaces, reception areas, signage and videoconference networks simply work as expected, when expected

Service Elements



Monitoring

- > Proactive alerting in the event of failure of any item of equipment
- > Videoconference performance monitoring: latency, jitter, packet loss and bridging infrastructure
- > Soft codec monitoring: Zoom, Teams, etc.
- > Live call monitoring
- > Adjustable alert criteria, setting meaningful error thresholds



Analytics

- > Up/down time by room, equipment, campus, city, country
- > Report and filter by room, area, equipment type, network
- > Room and call utilisation statistics
- > Bespoke report configuration



Control

- > Room check automation and scheduling
- > Remote room control
- > Event scheduling
- > Power cycling



Ticketing Integration

- > Raise templated alert emails for digestion by third-party ticketing software
- > API integration



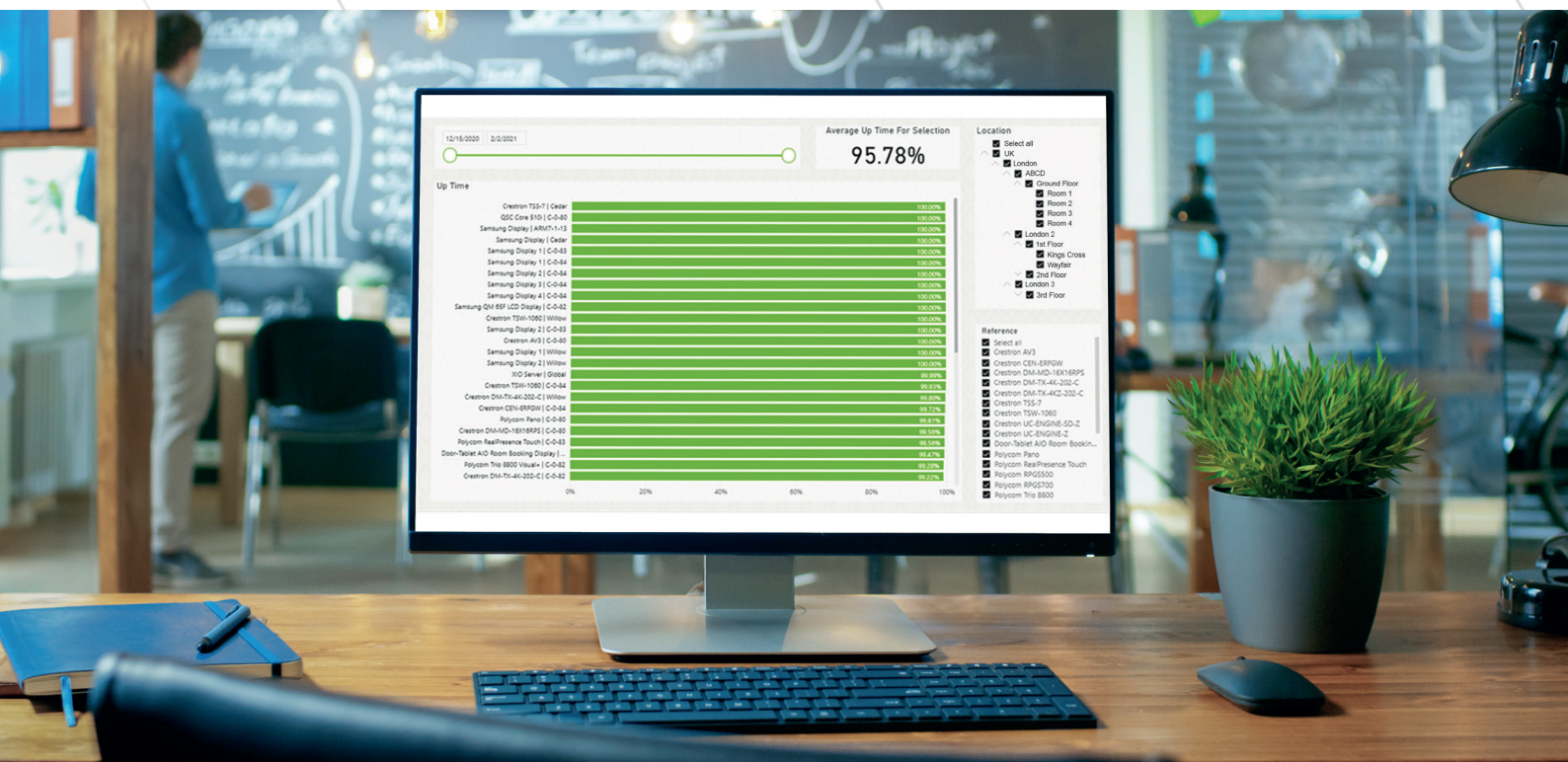
Flexible Deployment

- > Deploy as part of project rollout, engineered directly into the solution
- > Deploy into an existing estate



Integration and Security

- > Zoom and Teams client integration
- > Cloud or on-premise delivery
- > Single outbound port, Secure
- > Sockets connection

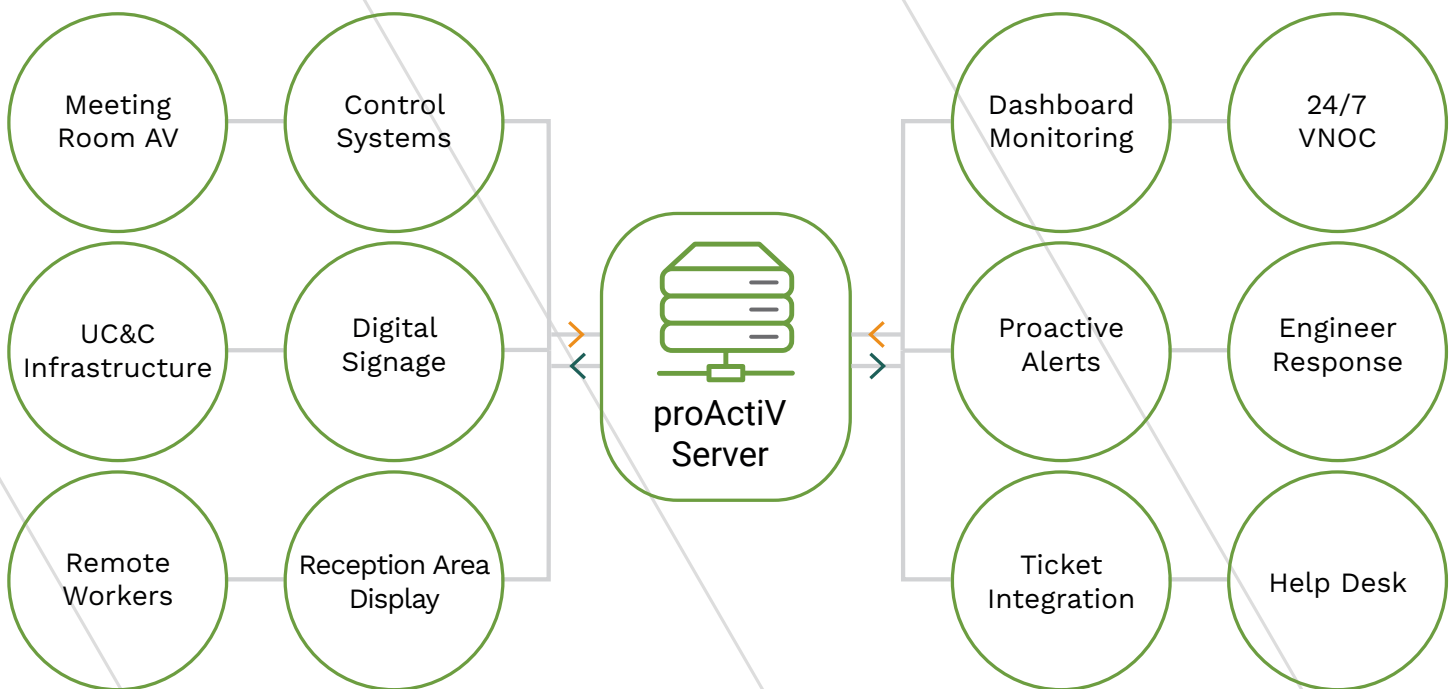


Onboarding proActiv[®]



proActiv can be deployed as part of a new project or to monitor an existing network. Once the scope is understood and the server deployed, assets are onboarded into the software. The installation is tested and installed so that monitoring and management are deployed safely, effectively and professionally.

How it works



Using the same driver technology used for local control, proActiv provides remote control and monitoring via a server installed on-premise.

Audiovisual endpoints network directly or via the control processor. The on-site proActiv server provides control and stores monitoring data. This server can be used for remote management and monitoring onsite or access from the cloud to provide the full, proActiv suite of services delivered from our VNOC (Video Network Operations Centre).



proActiV[®] Features Matrix

Monitoring

Proactive alerting
 UC Monitoring including Teams and Zoom
 Live call monitoring (with required access / permissions)
 Global map view - with red / green status per location
 Occupancy sensing

Reporting & Analytics

Room / area up & down times
 Report and filter by room / building / equipment type / network
 Room & call usage stats
 CTI fault reporting

Control

Automated room checks
 Remote control of rooms / areas

Ticketing

Interop with ITSM Systems / Smart-buildings
 Ability to raise tickets as required / possibly on automated basis

Asset management

View assets per room / serial numbers / Warranty info. / s/w & f/w versions
 Ability to filter by asset across global estate
 Upload new code / firmware / profiles remotely

Dashboard

Comprehensive and editable dashboard
 Live reporting on selected parameters

Note some features are dependent on technologies installed.

Commercial Models

proActiV can be accessed in a variety of ways including annually or monthly payments, via SaaS (Software as a Service). Costs can be quoted on an estate or per room / area basis.



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www.proav.com

